

FAQ's

I'm missing a lesson; can I schedule a make-up or be refunded?

Prorated refunds or make up sessions for missed dates are not possible for group lessons. If you are going to miss multiple dates, we recommend requesting a full refund and enrolling in a different time to make the most of your lesson.

I need to cancel my session, how do I request a refund?

Refunds can be requested by the second class meeting date by emailing SwimLessons@Reno.Gov, or filling out a "refund request form" at the front desk. A \$10.00 admin fee will apply to any card or check refund.

What if my child passes their level, but their next enrollment is in their current level?

If your child is already enrolled in lessons for the session and we have determined they need to move up (or down) a level, we will make that adjustment internally and accommodate them in the appropriate level. Times may be adjusted slightly depending on the level and the available meeting times.

How do I know what level to enroll in?

If you're still unsure of the correct level after referencing the guide, reach out to us at SwimLessons@Reno.Gov to schedule a free level assessment.

When can I view the lesson options for the season?

At least one week prior to registration opening, all classes will be viewable online. At this time, you can log into your account and "favorite" the options you like for quicker registration on registration day.

How do I get into lessons, they're always full!

Due to extremely high demand, lessons tend to fill up quickly. We're always adding space where we can, so please join the waitlist of your desired course to have first dibs on a spot.

Lesson Locations*

Evelyn Mount Northeast Community Center (EMNECC)

1301 Valley Rd., Reno, NV 89512
(775) 657-4650

Northwest Pool

2925 Apollo Way, Reno, NV 89503
(775) 334-2203

Moana Springs Community Aquatics and Fitness Center

240 W. Moana Ln., Reno, NV 89509
(775) 393-1070

Traner Pool (Summer only)

1600 Carville Dr., Reno, NV 89512
(775) 334-2269

Idlewild Pool (Summer only)

1805 Idlewild Dr., Reno, NV 89509
(775) 334-2267

**Lesson availability at each site depends on site scheduling and staffing availabilities. Not all sites will host lessons, or host all levels of lessons.*

Para información con opción de traducción en español visite:



**Parks and
Recreation**
RENO

2026 SWIMMING LESSONS



WHAT LESSON SHOULD YOU ENROLL IN?

Age 6mo-2yrs

Water Babies

This parent and child class focuses on water adjustment.

Age 3-5 yrs

Tiny Tots Level 1

For those 3 years of age (or with prior approval from Water Babies instructor) and who cannot yet confidently perform Level 2 prerequisites.

Tiny Tots Level 2

Prerequisites for enrollment:

- ✓ Enter and exit independently
- ✓ Submerge mouth and nose to blow bubbles for 3 sec
- ✓ Comfortably float on both front and back with support

Age 13+ yrs

Beginner Adult and Teen

In this group lesson, teens and adults with little to no experience will get introduced to the swimming basics.

Intermediate Adult and Teen

In this group lesson, teens and adults with some experience will receive stroke refinement, work on endurance, and be introduced to new skills.

1-1 Lesson Options (Age 3+ yrs)

Adaptive Lessons

Persons with disabilities work towards water adjustment and independence with our trained instructors. You must fill out an accommodation and assessment form prior to enrollment. Inquire at SwimLessons@Reno.Gov.

Private Lessons

Participants receive personalized instruction according to their goals and skill level.

Age 6-12yrs

Learn to Swim Level 1

Prerequisites for enrollment:

- ✓ Glide and float on front and back
- ✓ Swim on front or back for at least three body lengths

Learn to Swim Level 2

Prerequisites for enrollment:

- ✓ Fully submerge and bob 5x
- ✓ Glide on front for 5 body lengths and roll to a back float

Learn to Swim Level 3

Prerequisites for enrollment:

- ✓ Step off the side in chest deep water and tread or float for 15 seconds
- ✓ Swim 10 body lengths, rolling to back as needed

Learn to Swim Level 4

Prerequisites for enrollment:

- ✓ Step off the side into chest deep water and tread or float for 1 min
- ✓ Swim front crawl for 25yds
- ✓ Swim elementary backstroke 15yds

River Otters (Learn to Swim 5-6)

Prerequisites for enrollment:

- ✓ Confidently swim front crawl and elementary backstroke 25 yds each
- ✓ Confidently swim breaststroke 15 yds
- ✓ Submerge and swim 5 body lengths underwater

HOW TO REGISTER

Online

- 1 Visit us online at Reno.Gov/ParksAndRec and navigate to Aquatics, then Swim Lessons. Or, scan the QR code at the back of the brochure.
- 2 Follow the blue button to "Register now".
- 3 Utilize the filter feature at the top of the page to show options by age, location, dates, and more!

Over the phone or in person

- ➔ Call or visit one of our facilities for assistance with registration.

NOTE: We receive extremely high call volume during registration times and this option will likely take longer and could result in lessons filling prior to enrolling.

REGISTRATION DATES

Winter 2026

Lesson dates spanning from Jan 2026 - May 2026

Wednesday, December 10 at 12pm

Summer 2026

Lesson dates spanning from Jun 2026 - Aug 2026

Wednesday, May 13 at 12pm

Fall 2026

Lesson dates spanning from Sep 2026 - Dec 2026

Wednesday, August 12 at 12pm

Want email notifications about registration and more?

Send an email to SwimLessons@Reno.Gov and ask to be put on the swim lesson contact list.